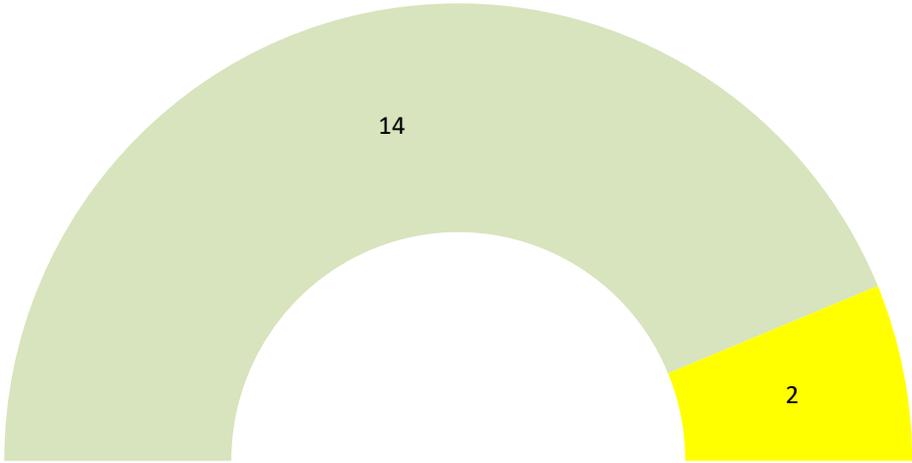


**PRIORITY: Better Homes and Communities**

**Service Plan Objectives - Quarter One Results 2021/22**

**Progress towards  
outcome**



**Number of Measures  
(Total measures for outcome = 16)**

- Achieved
- On Track
- Variation
- No Data

# Service Plan Objectives - Better Homes and Communities

Annual report for 2021/2022

Arranged by Aims

Filtered by Aim: Priority Better Homes and Communities for All

Filtered by Performance Status: Exclude Objective Status: No Data available

Key to Performance Status:

Key Strategic Objective:	Milestone Missed	Achieved	On track	Variation	Concern	No Data available
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\* indicates that an entity is linked to the Aim by its parent Service

Service Plan Objectives - Better Homes and Communities				
Priority: Better Homes and Communities for All				
Key Strategic Objective				
Objective Status	Code	Objective	Service	Comments
Variation	pla-PA-2630	<b><u>Adopt the Cranbrook Plan DPD and determine planning applications for the expansion areas in accordance with the DPD.</u></b>	Planning Strategy and Development Management	The Cranbrook Plan DPD remains at examination with further evidence on issues of viability currently being consulted on at the request of the Inspector. Following this consultation with the main parties in the examination we understand that we will be advised whether further hearing sessions are required to consider these issues or whether the inspector can make a decision on what she has and in either case the timescales for moving this forward.
On track	pla-PA-2467	<b><u>Continue to engage and support communities in Neighbourhood Planning activities.</u></b>	Planning Strategy and Development Management	We continue to work with our communities to progress neighbourhood planning with a further 2 plans having been made in this period and others having made significant progress. An online workshop session with neighbourhood planning groups was also held to highlight progress and discuss the relationship between neighbourhood plans and the emerging new local plan. The session was well attended and we have received positive feedback. Further sessions will be held as the local plan work progresses.
On track	LGL-PA-2581	<b><u>Continue to secure affordable housing (and other planning benefit) through planning and property transactions.</u></b>	Governance and Licensing Services	s106 agreements being negotiated and completed to secure affordable housing.

## Service Plan Objectives - Better Homes and Communities

### Priority: Better Homes and Communities for All

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
On track	LGL-PA-2582	<b><u>Continue to support the Development Management function in securing the right development in the right place, and taking effective enforcement action against unauthorised and harmful development.</u></b>	Governance and Licensing Services	Support being provided in-house and with external support.
On track	pla-PA-2634	<b><u>Continue to work with our communities to deliver high quality new and improved play areas, open spaces and sports pitches funded from development proposals.</u></b>	Planning Strategy and Development Management	We continue to work with our communities to deliver play areas using section 106 monies. It is hoped that the recent provision of greater access to information held in our system through the Exacom public facing module will help communities to understand the monies held and for what purposes to help to support work on this area.
Variation	pla-PA-2633	<b><u>Enable the delivery of affordable housing, gypsy and traveller pitches, homes for life, self build plots etc to enable our diverse range of housing needs to be met.</u></b>	Planning Strategy and Development Management	We continue to work to deliver to the broad range of housing needs of the district however suitable sites for gypsy and traveller sites, self build etc are difficult to find with landowners generally less willing to bring these types of housing forward compared with general housing. This is something that needs to be looked at again through the new local plan tso that adequate provision is made through allocations and policies in the plan.
On track	pla-PA-2632	<b><u>Ensure that all new homes inspected by our building control service are built to appropriate standards ensuring that high quality homes are provided.</u></b>	Planning Strategy and Development Management	The expertise within the service is at the appropriate level to meet the upcoming challenges of the new Building Safety Regulator, however we need to fill our vacant Surveyor post at the appropriate level to maintain this position going forward - PS
On track	HOU-PA-2710	<b><u>Maintain up to date Fire Risk Assessments and publish documents and renewal dates.</u></b>	Housing	FCS Live have been appointed to carry out a new tranche of Fire Risk Assessments, this work is progressing on site and should complete by September 21. Under our Fire Policy FRA's are carried out every 2 years. At present, with the amount of work outstanding we have not published FRA's. If requested they are issued
On track	HOU-PA-2706	<b><u>Meet the increased demand from homeless households and secure</u></b>	Housing	39 homeless households were provided with temporary accommodation throughout the

## Service Plan Objectives - Better Homes and Communities

### Priority: Better Homes and Communities for All

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<b><u>suitable temporary and permanent accommodation, supporting households who present with physical and mental health needs, poverty and other issues, to ensure they are able to sustain their tenancies.</u></b>		quarter, compared to 40 for the same period in 2020-21. All applicants placed into temporary accommodation received support.
On track	EH-PA-2645	<b><u>To review; risk assess; sample and enforce on private water supplies so that homes are fit for occupation and have a wholesome and safe water supply</u></b>	Env Health & Car Parks	Recruiting third PWS Technical officer to support the team to fulfil statutory duties. Resumed risk assessments and sampling. 1 planning consultation completed. New contract for laboratory analysis.
On track	HOU-PA-2708	<b><u>Refresh and clearly define our offer of sheltered accommodation ensuring clarity and a commitment to the levels of support that can be offered.</u></b>	Housing	Following a systems thinking review in 2019 the remaining actions are to revisit the definition of, and criteria for admission to, sheltered housing accommodation and how these are communicated on Devon Home Choice, and interpreted as part of the allocation process. Initial meetings between team managers has taken place and the remaining tasks will pick up momentum now that we have recruited to the Sheltered Housing Manager post that had been vacant since before the pandemic.
On track	pla-PA-2631	<b><u>Revise the Axminster Urban Extension masterplan to consider what elements can be delivered in the absence of external funding.</u></b>	Planning Strategy and Development Management	Work assessing the options for taking this work forward and revising the masterplan has now progressed to the point where the options and their implications are understood and wider discussion with Members needs to commence. A Members Advisory Panel is currently being arranged to take this work forward.
On track	LGL-PA-2583	<b><u>Support the Strategic Planning Committee in ensuring appropriate strategic policy direction and delivery of CIL regime.</u></b>	Governance and Licensing Services	Advice given when required.
On track	EH-PA-2646	<b><u>To accredit PWS technical Officer for risk assessments sampling and enforcement</u></b>	Env Health & Car Parks	Accreditation planned Q3 PWS Sampling manual prepared for accreditation
On track	EH-PA-2647	<b><u>To deliver an increased in home improvements and</u></b>	Env Health & Car Parks	Increase in stair lift application Increase in DFG applications.

## Service Plan Objectives - Better Homes and Communities

### Priority: Better Homes and Communities for All

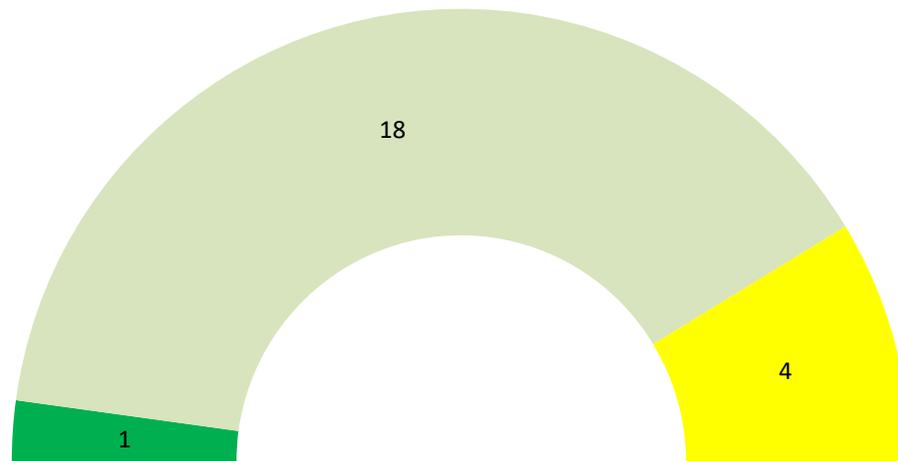
#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<u>adaptations using the Better Care Fund</u>		
On track	EH-PA-2648	<u>To license and inspect all houses in multiple occupation and residential caravan sites</u>	Env Health & Car Parks	HMO licence applications and inspection 1 HMO taken out of HMO licencing 1 HMO identified as a licensable HMO Caravan Sites – Introduced a new legislation on Fit and proper person test for mobile home site owners and managers. Ongoing identification of caravans requiring planning and caravan licensing.

**PRIORITY: Greener East Devon**

**Service Plan Objectives - Quarter One Results 2021/22**

**Progress towards  
outcome**



**Number of Measures  
(Total measures for outcome = 23)**

- Achieved
- On Track
- Variation
- No data
- Concern

# Service Plan Objectives - Greener East Devon

Annual report for 2021/2022

Arranged by Aims

Filtered by Aim: Priority Greener East Devon

Filtered by Performance Status: Exclude Objective Status: No Data available

Key to Performance Status:

Key Strategic Objective:	Milestone Missed	Achieved	On track	Variation	Concern	No Data available
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\* indicates that an entity is linked to the Aim by its parent Service

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
On track	HOU-PA-2555	<b><u>Carry out an updated Stock Condition Survey on our Council owned housing stock in order to collate up to date information, including energy performance, and use it to inform a new stock investment programme to decarbonise the Housing assets. Once the Stock Condition Survey has been completed we will use the data to update and inform the 30 year HRA Business Plan that includes detailed Asset Management considerations.</u></b>	Housing	Currie & Brown appointed, Contracts with Legal for review Mobilisation starts Oct 1st 21
On track	Cou-PA-2669	<b><u>Countryside Sites team to maximise grant drawdown for applicable Local Nature Reserves:</u></b> <ul style="list-style-type: none"> <li>• <u>Collaborative work with AVDCS at Holyford Woods LNR to manage woods – set up a new natural regen project, continue Dormice monitoring project, improve habitat for Devon Greater Horseshoe Bat project and utilise wood products for charcoal initiative.</u></li> <li>• <u>Delivery of Higher Level Stewardship targets for Trinity Hill LNR to increase heathland restoration area.</u></li> </ul>	Countryside, Arts and Leisure	On track for completion of works this financial year. HLS grant secured for Knapp Copse; all other targets on track

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<p><u>help improve Dartford Warbler population numbers, introduce new grazing regime using Devon Reds.</u></p> <ul style="list-style-type: none"> <li>• <u>Secure Higher Level Stewardship funds at Knapp Copse LNR to deliver habitat and access improvements.</u></li> </ul>		
On track	Cou-PA-2666	<p><u>Countryside volunteer development programme 2021/22:</u></p> <ul style="list-style-type: none"> <li>• <u>Creation of a new volunteer group in partnership with natural England at the Undercliffs National Nature Reserve</u></li> <li>• <u>Creation of a new Wild Honiton volunteer group to help manage green spaces in town</u></li> <li>• <u>Continue development of new volunteer wetlands warden role and restart paused roles across the team as Covid restrictions ease.</u></li> </ul>	Countryside, Arts and Leisure	NNR volunteers have undertaken one work party this year; a new Wetlands volunteer role has been created and is in operation a minimum of three days/week.
On track	Cou-PA-2667	<p><u>Creation of a new Tram Halt and linking boardwalk to Seaton Wetlands as part of Seaton Tram's Heritage Lottery Fund grant. Will create:</u></p> <ul style="list-style-type: none"> <li>• <u>Additional 10K visitors p.a to Wetlands;</u></li> <li>• <u>Additional 1km of access for all infrastructure as part of commitment to visitors with mobility issues.</u></li> </ul>	Countryside, Arts and Leisure	On track for completion Autumn 2021.
On track	Cou-PA-2668	<p><u>Deliver new visitor infrastructure to Seaton Wetlands to enhance visitor experience and monetise the increased footfall:</u></p> <ul style="list-style-type: none"> <li>• <u>Creation of a café offer – concessionary arrangement (Black Hole Marsh hub)</u></li> <li>• <u>Installation of contactless payment points and car park machine for donations</u></li> <li>• <u>Resurface and reimagined car area for visitor information/welcome</u></li> <li>• <u>Increased septic tank</u></li> </ul>	Countryside, Arts and Leisure	On track for completion of works this financial year.

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
Variation	Cou-PA-2664	<p><u>capability for public toilets</u></p> <p><b><u>1. Delivery of Wild Honiton project as a local Nature Recovery Network pilot:</u></b></p> <ul style="list-style-type: none"> <li>• <b><u>Target green space improvements to existing EDDC green spaces – wildlife, access and recreational enhancements;</u></b></li> <li>• <b><u>Develop new volunteering opportunities;</u></b></li> <li>• <b><u>Develop links to Honiton's GP referral and social prescribing programme;</u></b></li> <li>• <b><u>Activate discussions with neighbouring landowners to improve access and circular walks.</u></b></li> <li>• <b><u>Develop engagement activities including art and activity trails and link green spaces with town centre through these trails.</u></b></li> </ul>	Countryside, Arts and Leisure	While the core outputs of this proposal will be delivered, this will now form part of District-wide Wild East Devon work rather than a single town focus. Lessons from Wild Exmouth have suggested this will be a more effective way of engaging new audiences in many urban settings.
On track	Cou-PA-2672	<b><u>Develop and deliver phase 2 of Culture + Climate - the Creative Cabin / Climate Cabin</u></b>	Countryside, Arts and Leisure	<p>THG opened Climate Conversations this summer with a multi-site exhibition of the work of artist Mike Perry and a Climate Conversations roadshow. We explored the climate emergency through 42 events held across East Devon between May and Aug. 18 of these were open to the general public, others were either group based or school based. They range across 23 different locations across East Devon and beyond, including Exmouth, Sidmouth, Honiton, Taunton and many of the village locations in between these locations.</p> <p>588 adults 1203 Young People participated</p> <p>Partnerships 2021 include: with Wild East Devon, East Devon AONB, Blackdown Hills AONB, RSPB, Double Elephant Print Workshop, Exeter University, Exeter Scrapstore, Tate/ Artist Rooms, DRLC, Community Development team at EDDC,</p>

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
				<p>Donkey Sanctuary, Clinton Devon Estates</p> <p>Furthermore 4 flagship events were programmed in 4 East Devon Towns:</p> <ul style="list-style-type: none"> <li>• Climate Conversations: Exmouth 29 July – 42 people attended</li> <li>• Climate Conversations: Sidmouth 18th July in partnership with Sidmouth Sea festival – 200 people attended</li> <li>• Future Climate Conversations: Honiton 5th November</li> </ul>
On track	str-PA-2684	<p><b><u>Exmouth Beach management/recharge</u></b>  <b><u>Direct award initial scoping study for Exmouth beach amenity recharge to consultant to allow for a meaningful capital budget to recharge/manage the amenity beach as set out in the Exmouth BMP for the 2020s.</u></b>  <b><u>Form a stakeholder group, and agree scope of beach works for Exmouth.</u></b>  <b><u>Tender for and carry out future capital works.</u></b>  <b><u>Prepare a budget estimate for Exmouth BMP review (which should take place every 5 years).</u></b></p>	StreetScene	<p>1st advisory meeting on the Exmouth steering group has been held to introduce the project, ToR and scope. The next meeting will see the election of Chair and members. Using EA resource to provide a budget price for the capital budget process (Sept) to allow appointment of consultant for the project.</p>
Variation	str-PA-2685	<p><b><u>Green materials trials – Linking to Climate Change Action Plan. Funding to actively trial sustainable and low carbon material alternatives in civil engineering projects; to include Cemfree concrete alternative and tarmac overlays with recycled plastic content.</u></b>  <b><u>- Develop joint trials with manufacturers, with joint funding where the trial will have commercial benefit.</u></b>  <b><u>- Report to BSCSAP on reduced costs achieved through joint trials, carbon reduction and suitability of materials for future use.</u></b>  <b><u>- Delayed due to Covid-19</u></b></p>	StreetScene	<p>Limited progress due to workloads, however the team do think about embedded carbon and alternative construction methods as part of normal tendering.</p>

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
On track	str-PA-2679	<p><b><u>Health &amp; Wellbeing events, Fitness Licences &amp; social prescribing</u></b></p> <p><b><u>Ensure all major parks/public realm areas have an event or engagement activity during the year which offers opportunities for health &amp; wellbeing.</u></b></p> <p><b><u>5 ways to wellbeing – Connect, Give, Take notice, Keep learning &amp; be active.</u></b></p> <p><b><u>Support our Public Health Officer in setting up or compiling a network of friends of groups in our parks and open spaces within towns.</u></b></p> <p><b><u>Publicise the list so GPs and others can use it to prescribe social activity in outside spaces with volunteers.</u></b></p> <p><b><u>Fitness licence. Set out a fitness licence procedure and agree this through a Portfolio Holder report.</u></b></p> <p><b><u>Allowing the proper administration of those operating fitness classes on our land, with a reduced fee to help support this kind of use, but control locations.</u></b></p>	StreetScene	<p>We have now introduced the fitness licence. We currently have 11 organisations using the fitness licences, with 4 more going through the sign up process now. The activities include Bootcamp, Personal Training, Nordic Walking, Open Water Swimming, Beach Volleyball and organised runs. Most of these fitness licences take place in Exmouth, however we have one for Ottery, one for Sidmouth and one Nordic Walker only operates in the East of the District.</p>
On track	str-PA-2676	<p><b><u>On-street Recycling</u></b></p> <p><b><u>Procure additional bin lift cleansing vehicles as leases expire to allow efficient emptying.</u></b></p> <p><b><u>Monitor contamination levels and report on viability.</u></b></p> <p><b><u>Further trials in town centre areas to be determined, following assessment of use at Exmouth.</u></b></p>	StreetScene	<p>Some progress made, but focuss has been on summer staffing issues and increased service demand.</p> <p>We are continuing to add additional on street recycling bins in prime areas. we have purchased and installed 4 combined triple waste and recycling stations which are in Exmouth and Sidmouth (Magnolia centre and near the Ham). With the installation of these although we are still seeing recycling contamination, we are also seeing more recycling which the teams take back to the depot and these dry mixed recycling is collected by our contractor.</p>

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
				<p>We have also agree to roll out 2 combined waste and recycling stations in each town and this will commence after the summer once supplier availability is improved.</p> <p>On top of the above, we have also increased our on street recycling provision across our seafront locations with the installation of additional recycling stations to sit alongside most seafront litter bins.</p>
On track	Cou-PA-2670	<b><u>Provide guidance and technical support to the Routes for Roots project.</u></b>	Countryside, Arts and Leisure	This project is being led by the Green Infrastructure team and updates should be provided by Simn Bates, GI Officer.
On track	str-PA-2677	<b><u>Renewable technology for Council vehicle fleet:</u></b> <b><u>- Investigate options for changing from ICE vehicles to renewables on larger fleet such as mechanical sweepers, 3.5 tonne and recycling &amp; waste fleet.</u></b> <b><u>- Continue to move small vans to electric as leases expire. 10 more in 2021, to add to the 15 on fleet already.</u></b> <b><u>- 25% of fleet to be electric by summer 2021.</u></b> <b><u>- Trial at least 1 electric 3.5 tonne tipper vehicle to test range limitations and carrying capacity, with further 3.5tonne vehicles switched to electric in 2023/24</u></b> <b><u>- Complete installation of stage 1 charging infrastructure at Camperdown &amp; Manstone Depots.</u></b> <b><u>- Plan charging infrastructure requirements for operations across the district, including future stage 2 expansion for 3.5 tonne fleet.</u></b> <b><u>- Longer term planning/technology appraisal for Recycling &amp; Refuse fleet renewal in 2026, to include investigations of</u></b>	StreetScene	<p>Phase 1 charging infrastructure in depots is installed and in use. The next order of lease vehicles sees more electric vehicles coming on fleet, including some new maxis chasis vans and 3.5t chassis version.</p> <p>We have also jsut taken delivery of this years handheld machinery for grounds and cleansing (blowers, strimmers, hedge cutters). This was slightly delayed due to battery availability (from April to July), but it means we now have 1/3 of our hand held equipment transferred to electric from ICE.</p>

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<u>depot infrastructure requirements.</u>		
On track	LGL-PA-2693	<u>Review of Taxi Policy to help seek to meet climate change targets and reduce emissions</u>	Governance and Licensing Services	In progress
On track	Cou-PA-2675	<u>Support the work of the LED Monitoring Committee:</u> <ul style="list-style-type: none"> <li>• <u>Ensure that the Service teams help collaborate and support LED's Outreach programme</u></li> <li>• <u>Inform and support the new 5yr SLA between EDDC and LED</u></li> <li>• <u>Provide support as Client Lead to the new Committee in terms of providing reports and data</u></li> <li>• <u>LED Outreach programme incorporated within EDDC's Public Health action plan targets 2021/22</u></li> <li>• <u>Review capital budget allocations with Service Lead – Place, Assets &amp; Commercialisation</u></li> </ul>	Countryside, Arts and Leisure	The draft Sport England Diagnostic report has now been submitted to the LED Forum for approval which provides the first step in producing a Leisure Strategy following Sport England's guidance. It is anticipated that Consultants will start the process of drafting a Leisure & Built Facilities Strategy this autumn and that it will be ready for adoption within a 6 to 9 month timeframe. The LED Forum has agreed a funding support package that will ensure that its leisure operators LED will be able to continue operating as we come out of the impacts of COVID19 and the lockdowns.
On track	Cou-PA-2674	<u>Support work of EDDC's Arts &amp; Culture Forum during 2021/22 to:</u> <ul style="list-style-type: none"> <li>• <u>Review EDDC Cultural Strategy 2017-2022 ready for consultation and adoption</u></li> <li>• <u>Agree and oversee the delivery of a rural touring programme for Villages in Action programme</u></li> <li>• <u>Agree and oversee a programme of funded support for east devon's museums through the SW Museums partnership;</u></li> </ul>	Countryside, Arts and Leisure	The Arts & Culture Forum has supported the creation of a new Culture Strategy which will help to deliver on the new ambitions of Council for culture and its importance for delivering economic and social benefits to the district. Funding has been secured to develop the Strategy and it is anticipated that work will begin on its development in the Autumn 2021. A new Arts Culture East Devon (ACED) network has been set up bringing together a wide representation of the creative arts sector of the district to give a platform to share information, better understand the needs of the sector and be represented on the Council's Arts & Culture Forum
On track	Cou-PA-2665	<u>The whole Service to contribute to the East Devon's Public Health Plan and improved health and wellbeing through:</u>	Countryside, Arts and Leisure	Work has been carried out across the whole service in the last quarter through initiatives such as the THG's Creative Cabin and linked workshops to the Mike

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<ul style="list-style-type: none"> <li>• <u>Established projects delivering health benefits such as Wild Honiton &amp; Wild Exmouth projects, THG outreach programme (funded by Arts Council) and Sport England's Connecting Actively to Nature</u></li> <li>• <u>Deliver our corporate health and safety training to all staff and ensure we keep our staff safe at work promoting a safety first culture.</u></li> </ul>		<p>Perry exhibition to engage audiences to overcome the impacts of COVID such as feelings of isolation, depression and anxiety by coming together in organised workshops that help to breakdown those feelings. The Countryside Team have been leading a programem of practical conservation tasks for its volunteers since lockdown restrictions have eased which again provide both physical and mental wellbeing benefits. There has been a signiifcant increase in take up of these activities and events as communities and visitors have been looking to reconnect with nature and be together in a social environment following the impapcts of COIVD.</p>
Variation	Cou-PA-2673	<p><u>THG continues to digitize activity, develop audiences and increasing revenue:</u></p> <ul style="list-style-type: none"> <li>• <u>Donation online</u></li> <li>• <u>Online workshops and 'SHORTS' series</u></li> <li>• <u>Mini docs – high profile speakers</u></li> <li>• <u>Shop online – develop business plan, increase lines and embed processes.</u></li> </ul>	Countryside, Arts and Leisure	<p>Variation - New digital 'Collect Tin' that accompanies the Creative Cabin. Online donations pending. Online shop declined in priority as restrictions eased, the Cabin is now scheduled to be used as a mobile shop</p> <p>Our digital series Guest Editor Pics Art Historian John Francis, and Creative Cabin Shorts (2021) developed grew and sustained connectivity with our audiences through curating a digital offer that was relevant and resonated during the pandemic</p> <p>Creative Cabin Shorts (2021) featured meditative art and nature activities from artists including environmental artist Justin Carter and theatre director Tom Bailey. The series was part of a 'Winter Wellness' 2021 campaign in partnership with the Royal Devon &amp; Exeter NHS Hospital reaching 15,000 NHS works</p> <p>Three new films produced capturing Mike Perry, Ben Borthwick in conversation and the Creative Cabin</p>
On track	Cou-PA-2671	<u>THG delivers Creative Communities 2021 - through exhibitions, public</u>	Countryside, Arts and Leisure	Variation to the programme due to Covid. THG reopened on the 20th May in-line with government

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<p><u>programme and events we invite communities to join us to explore complex issues such as equality and environmental justice, whilst celebrating the importance of individual creative expression and the joy it can bring.</u></p> <ul style="list-style-type: none"> <li>• <u>Jan 16 - March 6: Mikhail Karikis' Children of Unquiet</u></li> <li>• <u>20 March – 8 May: In Plain Sight London Group and Thelma Hulbert</u></li> <li>• <u>22 May – 14 August: Ingrid Pollard</u></li> <li>• <u>21 August – 23 October: Mike Perry Land/Sea</u></li> <li>• <u>November – December: Present Maker Delivered in partnership with: Arts Council, Arts Council Collection, University of Exeter and Ffotogallery</u></li> </ul>		<p>guides.</p> <p>In 2021 we are now presenting four exhibitions, which are on for a longer duration, across multiple sites and supported by a touring engagement programme. To maximise visitor reach, we collaborated with Leisure East Devon to develop a sister exhibition space in Ocean, Exmouth. Piloting the use of this large multi-use, sea front venue enabled us to bring art and culture to wider audiences Covid compliantly</p> <p>In 10 weeks 20 May -31 July: Ocean, Exmouth open 7 days a week 10- 5pm (ave 15 a day) 1050. THG, Honiton open 3 / 4 days a week 10 -5pm – 600</p> <p>The next exhibition London Group, In Plain Sight opens on the 28th August. The show includes the work of 50 contemporary artists, alongside works of historical relevance to Thelma Hulbert's legacy. The year closes with COP: a photo essay coinciding with the 26th UN Climate Change Conference of the Parties (COP26) in Glasgow 31 Oct and Present Maker opening on the 13th November and closing on Christmas eve.</p>
Variation	pla-PA-2629	<u>To continue to enforce against unauthorised and harmful developments quickly and effectively.</u>	Planning Strategy and Development Management	We continue to work hard to enforce the planning legislation where unauthorised developments have taken place and are causing harm, however we have seen a marked increase in complaints in recent months and workloads are high and as a result responding to complaints and resolving issues is taking longer than usual.
On track	pla-PA-2627	<u>To deliver all necessary habitats and flood mitigation measures to mitigate the impacts of developments.</u>	Planning Strategy and Development Management	Through the joint habitat regulations executive committee we continue to work with partners to deliver the required mitigation on the Exe Estuary and Pebblebed Heaths and plan for the delivery of SANGS alongside Cranbrook through the Cranbrook

## Service Plan Objectives - Greener East Devon

### Priority: Greener East Devon

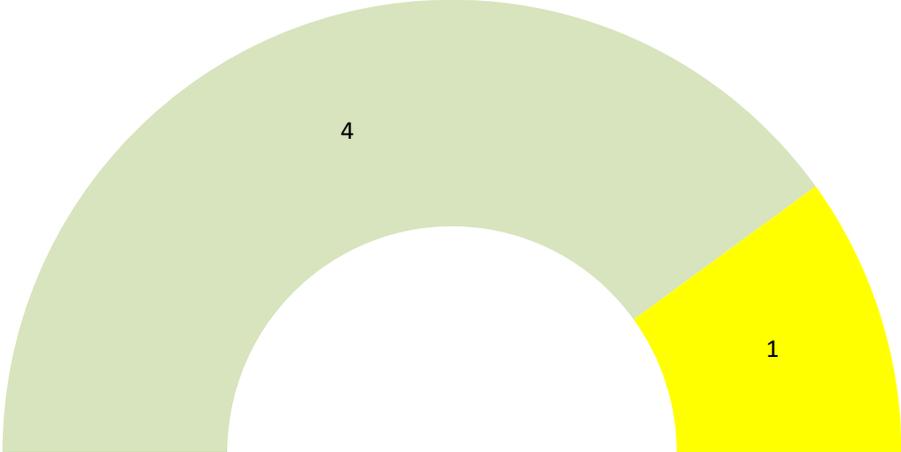
#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
				Plan DPD. Development proposals continue to be required to deliver the necessary mitigation to address any flooding issues.
Achieved	pla-PA-2628	<b><u>To provide a responsive and pro-active dangerous structures service to ensure that action is taken against any dangerous structures in a timely manner.</u></b>	Planning Strategy and Development Management	No comment - PS
On track	Cou-PA-2442	<b><u>Wild Exmouth Heritage Lottery Fund year 3</u></b> <ul style="list-style-type: none"> <li>• <b><u>Design and deliver Green Space map for each household in the town.</u></b></li> <li>• <b><u>Install 4 interpretation boards of this map in key green spaces.</u></b></li> <li>• <b><u>Grow the 'My patch for Nature' campaign to increase pledged wild space to 2000 sq. metres across Exmouth.</u></b></li> <li>• <b><u>Deliver 8 new events and engage 1000 people.</u></b></li> <li>• <b><u>Sow and cultivate 2 new wildflower areas</u></b></li> <li>• <b><u>Establish pocket tree planting and identify additional areas for Community Tree Planting in Urban environment.</u></b></li> <li>• <b><u>Complete second phase of Artist in Residence's Tree and Orchard Trail, developing 2 more Orchard Locations and provide grafting and pruning workshop for volunteers.</u></b></li> </ul>	Countryside, Arts and Leisure	On track for completion December 2021

**PRIORITY: Resilient Economy**

**Service Plan Objectives - Quarter One Results 2021/22**

**Progress towards  
outcome**



**Number of Measures  
(Total measures for outcome = 5)**

■ Achieved ■ On Track ■ Variation ■ No Data ■ Blank

# Service Plan Objectives - A resilient economy

Annual report for 2021/2022

Arranged by Aims

Filtered by Aim: Priority A Resilient Economy

Filtered by Performance Status: Exclude Objective Status: No Data available

Key to Performance Status:

Key Strategic Objective:	Milestone Missed	Achieved	On track	Variation	Concern	No Data available
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\* indicates that an entity is linked to the Aim by its parent Service

## Service Plan Objectives - A resilient economy

### Priority: A Resilient Economy

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
On track	LGL-PA-2585	<u>Advise on legal strategy / implementation of major projects (including regeneration) and related processes (internal with external resource where required).</u>	Governance and Licensing Services	Advice / support being given when required.
On track	LGL-PA-2694	<u>Ensure review of street trading regime charging arrangements.</u>	Governance and Licensing Services	In progress.
On track	str-PA-2686	<u>Public Toilet review - Following the June Cabinet report on StreetScene services in Covid, complete the long term public toilet review taking account of Covid secure building design, staffing and cleaning frequency, investment in improved toilet facilities, the right toilet in the right location and medium term financial plan savings requirements. - to assist with MTFP savings and meeting future budget deficit review options for paid access, leases to businesses for some toilets and other innovative ways of reducing the costs of providing the service, whilst retaining key sites</u>	StreetScene	Public consultation went live 3rd Aug (we had aimed for the end of July, but some of the supporting documents required more in depth work). The webpage is now live with all these documents and the survey. A medi release has gone out and we will continue with social media. On the first morning of the consultation being live we've already had 68 responses!

## Service Plan Objectives - A resilient economy

### Priority: A Resilient Economy

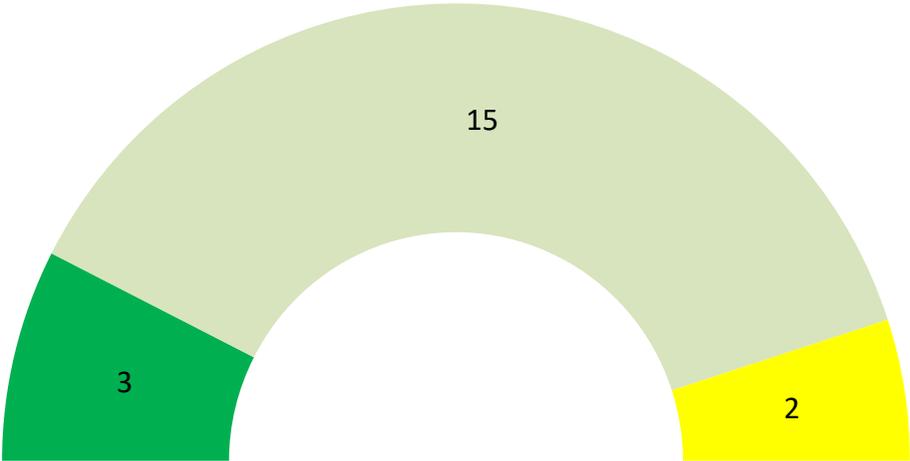
#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<b><u>and investing in infrastructure to improve the buildings and user experience.</u></b> <b><u>- Consultation on proposals.</u></b>		
On track	str-PA-2687	<b><u>Sustainably increase our range of events hosted on our land through new Events Officer Role (a council wide resource).</u></b>	StreetScene	We are on target to reach income an income of £50k p.a. this year, we have currently invoiced £65,170 worth of land hire and clean up costs (including Queens Drive Space). We have hosted a wide range of events from funfairs, Sidmouth Folk Week, Manorfest, British Rowing Championships and our first wedding is this weekend. The Events team and our Graphic Designer (James) have produced a wedding brochure and are currently in the final stages of producing our marketing brochure. We have updated our webpages to reflect our marketing brochure, and we now have social media pages as well. Our Events Strategy and Policy is now adopted.
Variation	pla-PA-2473	<b><u>To work with the Cranbrook consortium of developers to promote and enable the development of Cranbrook Town Centre in a way that secures a sustainable economy within the town and meets the communities needs including bringing forward a Cranbrook Town Centre SPD which sets out the Council's vision for the town centre.</u></b>	Planning Strategy and Development Management	Work continues with negotiations on an MOU with the developers that sets out how the town centre will come forward. There has been some delay to this work as negotiations of land values for the areas that EDDC is looking to potentially acquire have taken longer than previously envisaged. It is however hoped that applications for the supermarket and adjacent parade will be submitted very shortly.

**Services Matter**

**Service Plan Objectives - Quarter Four Results 2021/22**

**Progress towards  
outcome**



**Number of Measures  
(Total measures for outcome = 20)**

- Achieved
- On track
- Variation
- No Data
- Concern
- Blank



## Service Plan Objectives - Services that matter

Annual report for 2021/2022

Arranged by Aims

Filtered by Aim: Priority Services that matter

Filtered by Performance Status: Exclude Objective Status: No Data available

Key to Performance Status:

Key Strategic Objective:	Milestone Missed	Achieved	On track	Variation	Concern	No Data available
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\* indicates that an entity is linked to the Aim by its parent Service

### Service Plan Objectives - Services that matter

#### Priority: Services that matter

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
Achieved	EH-PA-2657	<u>Annual Public Health Implementation Plan – work with Service Leads to identify public health priorities looking forward to 21/22.</u>	Env Health & Car Parks	Implementation Plan for 21/22 completed. Reported to Cabinet 9th June 2021. Published: <a href="https://eastdevon.gov.uk/environmental-health-and-wellbeing/health-and-wellbeing/east-devon-s-public-health-plan-and-review-of-progress/public-health-implementation-plan/">https://eastdevon.gov.uk/environmental-health-and-wellbeing/health-and-wellbeing/east-devon-s-public-health-plan-and-review-of-progress/public-health-implementation-plan/</a>
On track	EH-PA-2658	<u>Annual review of public health activities – looking back over highlights from 19/20 and 20/21.</u>	Env Health & Car Parks	Annual review of public health activities looking back over highlights from 19/20 has been completed and is waiting to go to Cabinet in September.
On track	pla-PA-2635	<u>Complete implementation of Microsoft Enterprise to manage tasks within the development management team and enable paperless working.</u>	Planning Strategy and Development Management	The main areas have been completed, with a few minor adjustments needing to made.
On track	EH-PA-2656	<u>Continue involvement with DCC &amp; Shielding Devon team in corona recovery response and preparedness for any future waves of infection.</u>	Env Health & Car Parks	Throughout this quarter the public health officer contributes to and feeds back from regular County/District meetings aiming to ensure residents have the support they need to self-isolate. She liaises with EDDC teams including CSC, Benefits, EH to explain/train/support & trouble-shoot processes. Provides weekly stats to SMT and collates returns for DCC.

## Service Plan Objectives - Services that matter

### Priority: Services that matter

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
On track	LGL-PA-2697	<b><u>Deliver licences and consents in accordance with the Licensing and Gambling Policies and enforce where necessary.</u></b>	Governance and Licensing Services	Determining licences in accordance with policies.
On track	LGL-PA-2695	<b><u>Deliver taxi licences in accordance with the Taxi Policy and enforce where necessary.</u></b>	Governance and Licensing Services	Licences being granted / enforced in accordance with Policy.
On track	LGL-PA-2700	<b><u>Develop an intranet hub to provide easy access to training information on legal issues for other services</u></b>	Governance and Licensing Services	In progress.
On track	LGL-PA-2701	<b><u>Develop and deliver training on governance issues for managers and new starters to ensure compliance with the Council's Constitution</u></b>	Governance and Licensing Services	In progress.
Variation	LGL-PA-2698	<b><u>Ensure implementation of any decision by Council to change its Governance arrangements following the outcomes of the Governance Review Working Party</u></b>	Governance and Licensing Services	This is on hold pending further work / decisions by the Council.
On track	EH-PA-2660	<b><u>Health messaging • Continue to scope ways of increasing access to and understanding of reliable health information across East Devon. Worked with colleagues and existing</u></b>	Env Health & Car Parks	For example the public health officer: Liaising with DCC to ensure vaccine and self-isolation support messages are clear and can be understood e.g. infographics for hard-to-reach groups; 23 tweets raising awareness of wellbeing opportunities; 15 wellbeing ideas researched and written for Comms to use in staff newsletter and shared with member mental health champion.

## Service Plan Objectives - Services that matter

### Priority: Services that matter

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<p><u>partners and continue to establish new contacts.</u></p> <ul style="list-style-type: none"> <li><u>• To use social media e.g. by tweeting at least one health-related message each week.</u></li> <li><u>• To maintain our public health internet presence, identifying and creating appropriate material and managing links to explain topical issues.</u></li> <li><u>• To explore opportunities for increased use of pictures rather than words.</u></li> <li><u>• To work with Comms and other teams e.g. Housing and/or Licensing to share and distribute relevant messages in a range of formats both print and digital, at least three in the year.</u></li> </ul>		
On track	HOU-PA-2715	<u>Improve our approach to safeguarding by implementing the protocol developed for Registered Providers.</u>	Housing	Sue Bewes delivered presentation to HSMT in July 21 All staff updating their SG training Safeguarding on the minutes of meetings as agenda item
On track	fin-PA-2691	<u>Review and improve process of financial monitoring; to provide improved and timelier dashboard reports to the Finance Portfolio Holder</u>	Finance	Financial monitoring reporting continues to be developed; work is ongoing to further develop back office systems and processes to improve the timeliness of data.

## Service Plan Objectives - Services that matter

### Priority: Services that matter

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<b><u>and then Cabinet.</u></b>		
Achieved	LGL-PA-2699	<b><u>Review of approach to Council meetings (virtual / hybrid / normal - including issues such as electronic voting, speaker queuing, webcasting)</u></b>	Governance and Licensing Services	The approach to Council meetings has been reviewed on an ongoing basis and in line with Government legislation throughout the COVID restrictions and subsequently to their easing in July 2021. Taking a virtual, hybrid and then a consultative approach as agreed at Full Council.
On track	LGL-PA-2587	<b><u>Revising the Cemetery Regulations to ensure an updated and fit for purpose regime for burials</u></b>	Governance and Licensing Services	In progress.
On track	pla-PA-2638	<b><u>To develop a draft new Local Plan in accordance with the agreed timetable in the Local Development Scheme and to include policies and proposed site allocations to meet Members aspirations and the development needs of the district</u></b>	Planning Strategy and Development Management	We continue to bring a series of topic papers through the Strategic Planning Committee addressing key issues affecting production of the new Local Plan in accordance with the agreed timetable. Unfortunately a member of the Planning Policy Team has left us leaving a vacancy that will need to be filled. We continue to monitor the timetable and work to minimise any impact of this on progressing the work in line with the timetable.
Achieved	pla-PA-2636	<b><u>To introduce paperless working to planning enforcement through greater use of the document management system, enterprise and mobile devices.</u></b>	Planning Strategy and Development Management	This has been completed. All planning files and processes are electronic.
Variation	pla-PA-2637	<b><u>To progress the playing pitch strategy in partnership with sports governing bodies and local clubs to support future funding bids for pitch provision and</u></b>	Planning Strategy and Development Management	Work on the playing pitch strategy had been delayed due to the pandemic which was making it difficult to engage with sports governing bodies and clubs. It is hoped that these issues are easing and more progress can be made in the coming months.

## Service Plan Objectives - Services that matter

### Priority: Services that matter

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<b><u>enhancements</u></b>		
On track	fin-PA-2692	<b><u>Undertake the statutory requirement of producing the 2020/21 Statement of Accounts, incorporating new accounting standards and their external audit to achieve an unqualified opinion.</u></b>	Finance	Published draft accounts to be presented to Audit & Governance Committee in Sept and will be subject to external audit after which the final accounts will be presented back to Committee for approval.
On track	EH-PA-2652	<b><u>We will continue to work with the Devon Emergency Planning Partnership to maintain, review and exercise our emergency plan and to ensure that we have plans in place to maintain and recover our services in the event of a major incident or disaster.</u></b>	Env Health & Car Parks	We continue to meet and develop the plans with Devon Emergency Planning Partnership
On track	EH-PA-2661	<b><u>WEB board and health forums</u></b> <b><u>• Attend WEB board and health forums as and when required.</u></b> <b><u>• Provide support to the WEB community health &amp; wellbeing board as appropriate within the remits of the Public Health Officer role.</u></b>  <b><u>• Attend and contribute to their Board meetings throughout the year, facilitating activities e.g. by sharing contacts, identifying relevant evidence</u></b>	Env Health & Car Parks	The PH Officer routinely contributes to WEB Board meetings, by outlining recent activities, sharing any funding opportunities, and providing an information-sharing "heads up" e.g. advising members at WEB's May meeting of the King's Fund report: The NHS's role in tackling poverty: awareness, action and advocacy. She provided a summary of activities for the Budleigh Hub advisory group in June. She makes introductions for these and other local groups as/when relevant.

## Service Plan Objectives - Services that matter

### Priority: Services that matter

#### Key Strategic Objective

Objective Status	Code	Objective	Service	Comments
		<p><u>to help select suitable activities, and for the foreseeable future maintaining a basic webpage for them.</u></p> <p>• <u>Attend health forums across the district on an ad hoc basis as requested and contribute to Budleigh Hub's advisory group as appropriate.</u></p>		
On track	EH-PA-2659	<p><u>Work on one or more public health projects during recovery phase: could include support for national / regional / local activities such as poverty initiatives and/or climate change mitigation, e.g. fuel poverty.</u></p>	Env Health & Car Parks	<p>For example the Public Health Project Officer:</p> <p>Contributes to Devon's Community Food Network and Devon's Food Partnership – working with DCC, Devon Communities Together, Project Food &amp; others; maintaining discussions about importance of nutritious food.</p> <p>Contributes to WEB area Population Health Management CCG/STP/WEB working group, including focussing the group's attention on patients with mental health issues in Littleham, arranging 121 meeting with their new project manager; and involving EDDC services e.g. PSH re fuel poverty.</p>